

Palmer Park Medical Center

4020 Palmer Park Blvd
Colorado Springs, CO 80909

Jim & Marlis Egbert, Owners

2632 Marston Heights
Colorado Springs, CO 80920-5115
Telephone: (719) 574-0570
Cell: (719) 331-9808

March 11, 2010

To whom it may concern:

We have used Yong and Charlie Warner of Jan-Pro Cleaning Systems since June 2007.

Yong and Charlie operate the best janitorial and building maintenance service that we have ever experienced.

As a medical office building, we offer full-service janitorial five days a week. Yong makes sure that any problems are resolved very quickly. Our tenants are universally pleased.

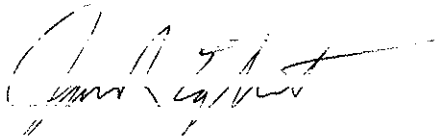
In the year prior to Yong and Charlie our tenants were unhappy with the janitorial service they were receiving. Yong and Charlie arrived, spent time with each tenant, and quickly turned-around a difficult situation.

In addition to managing her janitorial employees, Yong maintains the inventory of janitorial supplies and places replenishment orders as necessary.

Charlie maintains all the light bulbs in the building and coordinates minor electrical repairs.

You are welcome to contact me if you have any questions.

Sincerely Yours,



JAMES R. EGBERT